

AMENDMENTS TO THE CLAIMS

What is claimed is:

1. (original) A method for handling a call from a user, comprising:
obtaining information identifying the user;
obtaining, based on the information, a record containing data concerning a call handling style preferred by the user;
generating, based on the call handling style, a message for greeting the user; and
delivering the message to the user during the call.
2. (original) The method of claim 1, wherein the information includes an automatic number identifier (ANI) associated with call.
3. (original) The method of claim 1, wherein the information includes a voiceprint.
4. (original) The method of claim 1, wherein the information includes a PIN.
5. (original) The method of claim 1, wherein the information includes a password.
6. (original) The method of claim 1, wherein the message comprises one or more variable parameters whose representations are determined when the call is received.
7. (original) The method of claim 6, wherein the variable parameters are time-sensitive.

8. (original) The method of claim 1, wherein the call handling style includes humor.
9. (original) The method of claim 1, wherein the call handling style relates to a lifestyle.
10. (original) The method of claim 9, wherein the lifestyle relates to a businessperson lifestyle.
11. (original) The method of claim 9, wherein the lifestyle relates to a skier lifestyle.
12. (original) A method for greeting a caller, comprising:
 - receiving a call from the caller;
 - obtaining data concerning a call handling style preferred by the user;
 - selecting, based on the data, a message for greeting the user, the message including at least one variable parameter;
 - determining information represented by the variable parameter;
 - inserting the information in place of the variable parameter in the message; and
 - providing the resulting message to the user during the call.
13. (original) The method of claim 12, wherein the variable parameter is time-sensitive.
14. (original) The method of claim 12, wherein the call handling style includes humor.
15. (original) The method of claim 12, wherein the call handling style relates to a lifestyle.

16. (original) The method of claim 15, wherein the lifestyle relates to a businessperson lifestyle.
17. (original) The method of claim 15, wherein the lifestyle relates to a skier lifestyle.
18. (original) A system for handling a call from a user, comprising:
 - an interface for obtaining information identifying the user;
 - a device for obtaining, based on the information, a record containing data concerning a call handling style preferred by the user; and
 - a server for generating, based on the call handling style, a message for greeting the user, the message being delivered to the user during the call.
19. (original) The system of claim 18, wherein the information includes an ANI associated with call.
20. (original) The system of claim 18, wherein the information includes a voiceprint.
21. (original) The system of claim 18, wherein the information includes a PIN.
22. (original) The system of claim 18, wherein the information includes a password.
23. (original) The system of claim 18, wherein the message comprises one or more variable parameters whose representations are determined when the call is received.

24. (original) The system of claim 23, wherein the variable parameters are time-sensitive.
25. (original) The system of claim 18, wherein the call handling style includes humor.
26. (original) The system of claim 18, wherein the call handling style relates to a lifestyle.
27. (original) The system of claim 26, wherein the lifestyle relates to a businessperson lifestyle.
28. (original) The system of claim 26, wherein the lifestyle relates to a skier lifestyle.
29. (original) A system for greeting a caller, comprising:
 - an interface for receiving a call from the caller;
 - a device for obtaining data concerning a call handling style preferred by the user;
 - a server for selecting, based on the data, a message for greeting the user, the message including at least one variable parameter; and
 - a mechanism for determining information represented by the variable parameter, the information being inserted in the message in place of the variable parameter, the resulting message being provided to the user during the call.
30. (original) The system of claim 29, wherein the variable parameter is time-sensitive.
31. (original) The system of claim 29, wherein the call handling style includes humor.

32. (original) The system of claim 29, wherein the call handling style relates to a lifestyle.

33. (original) The system of claim 32, wherein the lifestyle relates to a businessperson lifestyle.

34. (original) The system of claim 32, wherein the lifestyle relates to a skier lifestyle.